

CHISM BROTHERS PAINTING

Satisfaction Survey



Survey Completed. 100% of responses were >2.

Contact:	Mr. & Mrs. Bruce Roberts	Salesperson:	Michael Chism
Project Address:	1400 Fairway Pointe	Project Manager:	Marty Sass
Project City:	San Diego		
Project State:	CA		
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Phone:	(606)676-6767		
Contract Date:	02/10/2014		
Completion Date:	02/13/2014		
Survey Name:	GuildQuality Classic		
Survey Type:	Shortly After Closing		
Survey Completed:	Wednesday April 2nd, 2014 4:05 PM EST		
Survey Completion Mode:	Email		

Strongly Disagree ←————→ Strongly Agree

- | | | | | | | | |
|----|---|-----|---|---|---|---|---|
| 1. | Expertise - Chism Brothers Painting had the necessary expertise to build my project. | n/a | 0 | 1 | 2 | 3 | 4 |
| 2. | Professional & Organized - Chism Brothers Painting is organized and professional. | n/a | 0 | 1 | 2 | 3 | 4 |
| 3. | Schedule - Chism Brothers Painting adhered to our agreed upon schedule. | n/a | 0 | 1 | 2 | 3 | 4 |
| 4. | Budget - Chism Brothers Painting worked within our budget and kept costs in line. | n/a | 0 | 1 | 2 | 3 | 4 |
| 5. | Construction Quality - I am satisfied with the quality of materials and workmanship. | n/a | 0 | 1 | 2 | 3 | 4 |
| 6. | Communication - The Chism Brothers Painting staff communicates with me effectively. | n/a | 0 | 1 | 2 | 3 | 4 |
| 7. | Problem Resolution - The Chism Brothers Painting staff addresses and resolves problems effectively. | n/a | 0 | 1 | 2 | 3 | 4 |
| 8. | Clean & Safe - The job site is kept clean and safe. | n/a | 0 | 1 | 2 | 3 | 4 |
| 9. | Employees & Subcontractors - The employees and subcontractors of Chism Brothers Painting are professional and courteous. | n/a | 0 | 1 | 2 | 3 | 4 |

- 10. **Value** - I am receiving a fair value for my money. n/a 0 1 2 3 4

- 11. **Trust** - I trust Chism Brothers Painting to follow through on commitments. n/a 0 1 2 3 4

- 12. **Punchlist** - The punchlist was completed in a timely manner. n/a 0 1 2 3 4

- 13. **Likely To Recommend** - I am likely to recommend Chism Brothers Painting to a friend. n/a 0 1 2 3 4

- 14. **Area For Improvement** - In what area(s) do you think Chism Brothers Painting fell short of your expectations?

- 15. **Area Of Satisfaction** - In what area(s) were you most satisfied with your experience with Chism Brothers Painting and why?

- 16. **Lead Source** - How did you hear about Chism Brothers Painting?

- 17. **Review** - If you would like to provide a public review of your experience working with Chism Brothers Painting, please briefly summarize your overall experience. Your review will appear on the Chism Brothers Painting profile page at GuildQuality.com.