

# CHISM BROTHERS PAINTING

## Satisfaction Survey



### Survey Completed. 100% of responses were >2.

<b>Contact:</b>	Mr. & Mrs. Michael Dorsey	<b>Salesperson:</b>	James Becker
<b>Project Address:</b>	7076 Grado El Tupelo	<b>Project Manager:</b>	John Galella
<b>Project City:</b>	Carlsbad		
<b>Project State:</b>	CA		
<b>Email:</b>	michaeldorsey1@mac.com		
<b>Phone:</b>	(760)345-0740		
<b>Contract Date:</b>	10/14/2013		
<b>Completion Date:</b>	12/10/2013		
<b>Survey Name:</b>	GuildQuality Classic		
<b>Survey Type:</b>	Shortly After Closing		
<b>Survey Completed:</b>	Tuesday April 8th, 2014 11:56 AM EST		
<b>Survey Completion Mode:</b>	Email		

		Strongly Disagree					Strongly Agree
1.	<b>Expertise</b> - Chism Brothers Painting had the necessary expertise to build my project.	n/a	0	1	2	3	4
2.	<b>Professional &amp; Organized</b> - Chism Brothers Painting is organized and professional.	n/a	0	1	2	3	4
3.	<b>Schedule</b> - Chism Brothers Painting adhered to our agreed upon schedule.	n/a	0	1	2	3	4
4.	<b>Budget</b> - Chism Brothers Painting worked within our budget and kept costs in line.	n/a	0	1	2	3	4
5.	<b>Construction Quality</b> - I am satisfied with the quality of materials and workmanship.	n/a	0	1	2	3	4
6.	<b>Communication</b> - The Chism Brothers Painting staff communicates with me effectively.	n/a	0	1	2	3	4
7.	<b>Problem Resolution</b> - The Chism Brothers Painting staff addresses and resolves problems effectively.	n/a	0	1	2	3	4
8.	<b>Clean &amp; Safe</b> - The job site is kept clean and safe.	n/a	0	1	2	3	4
9.	<b>Employees &amp; Subcontractors</b> - The employees and subcontractors of Chism Brothers Painting are professional and courteous.	n/a	0	1	2	3	4
10.	<b>Value</b> - I am receiving a fair value for my money.	n/a	0	1	2	3	4

n/a 0 1 2 3 **4**

11. **Trust** - I trust Chism Brothers Painting to follow through on commitments.

n/a 0 1 2 3 **4**

12. **Punchlist** - The punchlist was completed in a timely manner.

n/a 0 1 2 3 **4**

13. **Likely To Recommend** - I am likely to recommend Chism Brothers Painting to a friend.

n/a 0 1 2 3 **4**

14. **Area For Improvement** - In what area(s) do you think Chism Brothers Painting fell short of your expectations?

None

15. **Area Of Satisfaction** - In what area(s) were you most satisfied with your experience with Chism Brothers Painting and why?

Entire process was painless. Great staff. John was attentive and good to work with

16. **Lead Source** - How did you hear about Chism Brothers Painting?

Past association with Pat

17. **Review** - If you would like to provide a public review of your experience working with Chism Brothers Painting, please briefly summarize your overall experience. Your review will appear on the Chism Brothers Painting profile page at GuildQuality.com.

Great company. Highly professional from ownership to helpers on the job. Provide attention to detail. Staff are friendly and experienced. Highly recommend this company.